

Your questions answered

Q. When will the draw take place?

A. The draw will take place on November 11th 2022

Q. If I don't want to take the prizes I win, can I take a cash alternative?

A. There is strictly no cash alternative for any of the prizes listed.

Q. How will winners be notified?

A. Winners will be notified by phone number provided at time of purchase. *if contact details invalid prize will be draw again* and name of winner will be posted on our website.

Q. I wish to support a local branch by buying some tickets?

A. You can do so in two ways, either online or by contacting a branch directly. To support online, please head over to our [iDonate online page](#), where you can choose your branch before you pay for your tickets. To contact a branch, please visit our "[Find a branch](#)" section on our site, you will be able to find all their contact information if you wish to talk to them directly.

Q. Can the ticket seller buy a ticket from the book they are selling?

A. Yes they can buy a ticket or a book if they wish, once they aren't a paid employee of Down Syndrome Ireland. Similarly any volunteers and members can purchase tickets once they are not paid by Down Syndrome National Office or branches in any way.

Q. After purchasing online, will I receive an actual ticket in the post?

A. No. After purchasing your ticket on our website you will receive an email with your ticket number. Please look out for this as it may go to your junk/spam mail.

Q. My ticket has the ticket stub attached?

A. If this has happened, please contact Bernice at bernice@downsyndrome.ie I can advise you on how to get it into the National Office for the draw.

Q. What date do the ticket stubs need to be returned to the National Office by in order to be included in the draw?

A. Tickets stubs need to be returned to the National Office to be recorded and marked off by the 9th of November 2022, to the following address:
National Raffle, Down Syndrome Ireland,
Unit 3, Park Way House, Western Parkway Business Park,
Ballymount Drive, D12HP70.

Q. Do I need to be over 18 to enter the raffle?

A. Yes, only people aged 18 and over can enter and **no prizes will be given to those aged under 18.** We may need to ask your age if your ticket wins a prize. This is down to gambling and lottery licensing laws.

Q. What are the terms & conditions on the raffle and license?

A. Please see our separate section listing out the [T&C](#).

Q. Are there organisations that can help with gambling awareness and addiction?

A. Yes, there are. Please contact Gambling Anonymous on 01 8721133 or 087 7485878 or visit [Gamblersanonymous.ie](#) or [Samaritans.ie](#).

Q. My question wasn't answered above?

A. Please contact bernice@downsyndrome.ie with your question.